

R!sky Times

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Explore monthly insights on Governance, Risk, Compliance, Safety & Health matters at NUS.

HIGHLIGHTS & ANNOUNCEMENTS



Enterprise Risk Management Online Training – Now Available in Canvas

Introducing ORMC's new online training program on **Enterprise Risk Management (ERM) [RMCRISK100]** that covers the essentials of risk management, from the Roles and Responsibilities of the 3 Lines of Defence in NUS to the importance of Risk Intelligence in managing risks effectively. This 30 mins training will also cover the NUS Risk Paradigm and the NUS Risk Approach, providing a understanding of key strategic and operational risks faced by NUS. This course is open to all NUS staff in [Canvas](#) and is a foundation risk training module to complete before enrolling for other risk modules under our Risk Academy.

By enrolling to our ERM online training program, you will gain practical knowledge and skills to help you manage risks more effectively, and contribute to the success of your department. Our training is flexible and self-paced, making it easy to fit into your busy schedule.

👉 Don't miss out on this opportunity to enhance your risk management capabilities and drive better business outcomes.

[Enroll Now](#)



Our Expert Speakers and Panellists

- Guest-of-Honour Prof. Aaron Thean, Provost, NUS
- Assoc Prof. Tham Chen Khong, Associate Professor, Electrical and Computer Engineering, NUS
- Prof Mohan Kasankar, Deputy Executive Chairman, AI Singapore and Provost's Chair Professor of Computer Science, NUS
- Mr Jason Lim, Reality Labs Developer, Partnership Manager, APAC, Meta
- Mr John Ang, AI & Data Delivery Manager, Temus
- Dr Lei Weng Cheam, Managing Director, EM Engineering
- Dr Pan Shue Yeng Darius, Resident, Emergency Medical Department, NUS and Adjunct Lecturer, Anatomy, NUS
- Moderator Ms Tan Shui Min, Chief Information Technology Officer, NUS

The Phoenix Rises Again – Last Call For Registration!

In our upcoming Phoenix series 'Looking into Industry 5.0 Kaleidoscope', you will discover industry-transformation technologies such as artificial intelligence (AI) and virtual reality (VR). Learn about the risks and opportunities of Industry 5.0 from our expert speakers and a panel discussion with Prof Aaron Thean, as well as a chance to experience VR at our exhibition booths.

Watch our [teaser trailer](#) to get a glimpse of what's coming up.

👉 Sign up now to secure your spot!

[Register Here](#)





Travel Safely with International SOS

ORMC has engaged International SOS to provide overseas assistance to all NUS Staff and Student Travellers on NUS approved overseas trips.

If you are one of the following:

- A traveller on a NUS approved overseas trip
- Staff running overseas programmes for students and/or staff
- Staff helping with travel matters in the department

Visit our website at: <https://ormc.nus.edu.sg/international-travel> to learn about the programme's benefits and requirements.

There is an upcoming briefing session (early May) to share about the International SOS programme and the Group Business Travel. More details about the briefing session will be shared in due time.

✦ Keep a lookout on the Staff Portal and on the ORMC Intranet at <https://ormc.nus.edu.sg>.



Introducing The Centre of Excellence – Analytics, Data and Digitalisation (COE-ADD)

Embracing the wave of technological advancements, ORMC has set up a dedicated Centre of Excellence (COE) team for Analytics, Data and Digitalisation (ADD) within the Planning, Development & Enablement Unit. The team envisages to drive innovation, enhance decision-making and improve overall business performance by leveraging on advanced analytics and emerging digital technologies. The team also conducts regular scanning of new technologies and platforms from the industry and brings in best practices related to data analytics and digital transformation that are appropriate and relevant for both NUS and the department.

📺 Watch the video to find out more!

[Watch Here](#)



NUS S&H Community of Practice (CoP) Roadshow & Skill Training Launch

The [NUS Safety & Health Community of Practice \(CoP\)](#) was established by ORMC with the aim to build capability, create opportunities for learning and promote partnership through networking and collaboration amongst the safety & health professionals in NUS. This initiative was successfully launched through a virtual roadshow held on 15th Mar 2023, participated by the Safety & Health Business Partners and Coordinators from various Faculties/ Schools/ Colleges/ Departments/ RIRCs. A series of programmes were planned for the COP, with the first one being a soft skill training on 'Positive, Powerful & Assertive Communication' held on 29th Mar 2023 to enhanced the S&H Business Partners' and Coordinators' communication skillset, enabling them to carry out their role more effectively.

■ For more information on the NUS S&H COP, you may reach out the programme leads, Jayavani Karuppasamy (jjayavani@nus.edu.sg) or Jedison Ong (jedisonong@nus.edu.sg).



Case Study: Protection Obligation

✦ **Facts of the case**

A financial penalty of \$72,000 was imposed on Redmart for failure to protect personal data in its possession or under its control by taking reasonable security steps or arrangements to prevent unauthorised access and disclosure ("the Protection Obligation").

From March 2012 until its acquisition by Lazada, RedMart's business applications (including its customer facing website, mobile application, warehouse and delivery back-end applications) were stored in RedMart's Amazon Web Services Virtual Public Cloud (the "AWS Environment"). Around September 2020, an unidentified threat actor ("TA") gained unauthorised access to RedMart Cloud, he proceeded to exfiltrate the affected database on 6 September 2020. Subsequently, the affected database containing member's personal data was found on an online forum being offered for sale.


✔ Actions taken

Following the incident, Redmart implemented IT security measures to mitigate the effects of the incident and have taken further action taken to prevent recurrence of the incident.

Some of the measures include database authentication for all database containing personal data and performed vulnerabilities scans in AWS critical Virtual Private Cloud instances. In addition, all RedMart employees are also required to complete an online training course on privacy management and responsibilities in handling personal data.

For more details click on the link below to read about the technical measures implemented by RedMart.

[Read More](#)



NUS
COI Ambassador
Prof. Paul Ananth Tambyah

Conflict-of-Interest (COI) Declaration is important!

Ethics and Integrity are shared values of today's leading organisations, like NUS.

Let's make NUS a secure and reliable place for our community.

Watch what our COI ambassador, Prof. Paul Tambyah, has to share.

[Watch Here](#)

📌 **Did you know?**

There are 7 key areas of potential conflict-of-interest (COI) – Undergraduate admissions/financial aid/scholarship-related matters, Student and academic-related matters, job applicant and staff relationships, external commitments, intellectual property rights, research related matters, financial interests in third parties.

All staff are encouraged to declare annually or on ad-hoc basis as soon as one is aware of potential conflict of interest(s), and to be recused from any related decision-making. For more information, visit the COI page: <https://coi.nus.edu.sg/>.

Stay up-to-date with the latest NUS Safe Management Measures [here](#).

And keep up with ORMC on our website and social media platforms:



[Website](#)



[LinkedIn](#)



[Facebook](#)



[YouTube](#)

Have a question or feedback? Contact us at mcsec@nus.edu.sg.